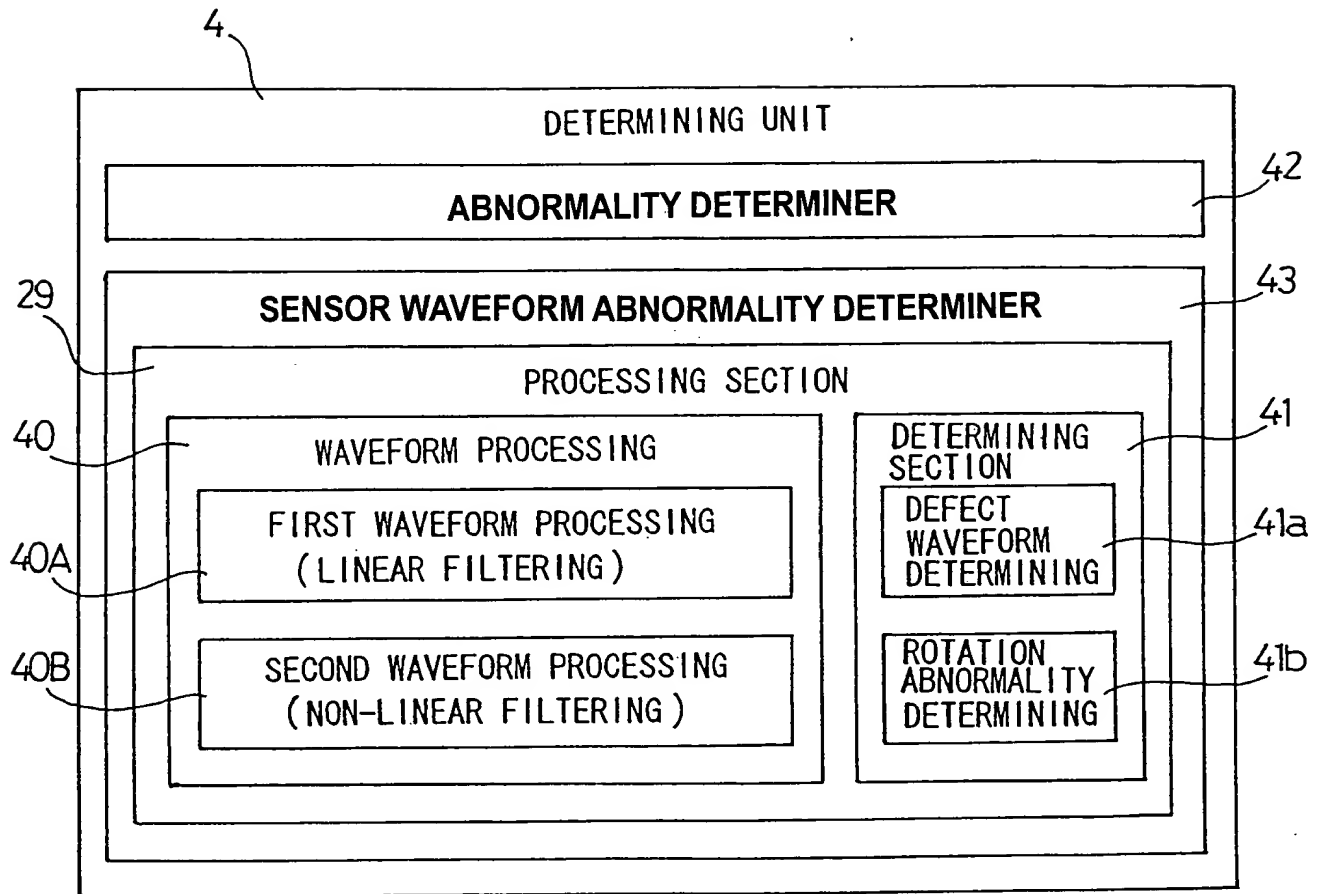




Fig. 10



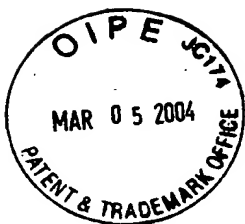


Fig.30A

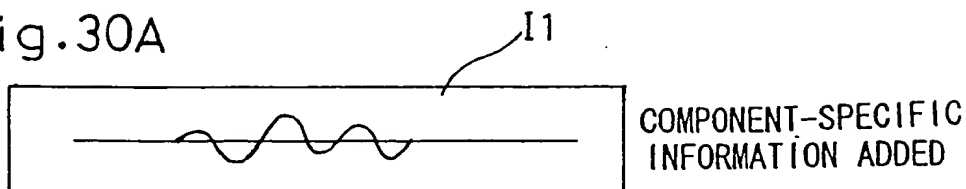


Fig.30B

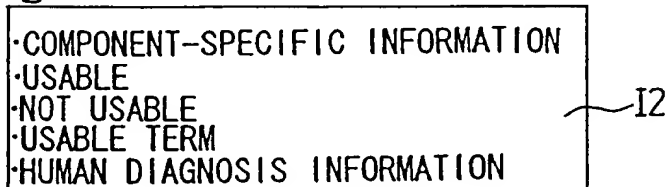


Fig.30C

DIAGNOSIS RESULT INFORMATION	MERCHANDISE INFORMATION	ORDER QUERY INFORMATION
12 15	PRICE INFORMATION DELIVERY INFORMATION (AVAILABLE, NOT AVAILABLE) REPAIR INFORMATION (REPAIRABLE)	ORDER/SUSPENSION EXPECTED DELIVERY DATE

Fig.30D

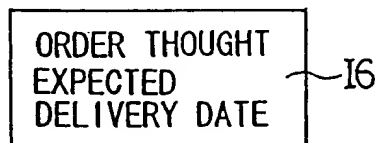


Fig.31

MERCHANDISE ADDED DIAGNOSIS  
RESULT INFORMATION GROUP

COMPONENT -SPECIFIC INFORMATION	DIAGNOSIS RESULT INFORMATION	MERCHANDISE INFORMATION	ORDER QUERY INFORMATION
ITEM NO.00	. . . . .	. . . . .	. . . . .
ITEM NO.00	. . . . .	. . . . .	. . . . .
ITEM NO.00	. . . . .	. . . . .	. . . . .

← 15

← 15